



## **We're Hiring: Venue Supervisor – South London**

Salary up to: £31,000

Are you passionate about sport, community, and creating exceptional experiences? We're looking for an energetic and driven **Venue Supervisor** to lead one of our tennis venues in Wandsworth and play a key role in its growth and success.

This is not just an operations role, it's an opportunity to shape a thriving tennis community. You'll play a key role in supervising the venues, supporting and growing our coaching programmes. You will champion operational excellence, and ensure every player and coach enjoys a welcoming, professional, and inclusive environment.

As a senior member of our busy Customer Experience Team, you will be responsible for:

- Day-to-day venue management and administration
- Programme coordination and operational oversight
- Promotion, development and community engagement
- Supporting coaches and delivering excellent customer experience

### **We're looking for someone who:**

- Has some experience of working in a sports/ leisure or similar setting
- Demonstrates a strong track record of delivering customer service aligned with company values
- Has some venue or programme management experience
- Communicates confidently and professionally
- Is organised, punctual, committed, and team-oriented
- Has a genuine passion for sport

This is a hand-on role so you will be expected to work in-person at our venues across South London and to be available for regular evening and weekend shifts. A uniform and training will be provided.

**We also welcome applications from more experienced candidates who would be a great fit for a venue management role. For this you will need a track record in staff mentoring, supervision and development, excellent customer service skills, and experience in sports management or a similar environment.**

If you're ready to make a real impact both on and off court, we'd love to hear from you.

Please email your CV and a covering letter explaining why you are interested in this job to:

[jobs@allstartennis.co.uk](mailto:jobs@allstartennis.co.uk)